

Smartbadge Audio Options

Audio Options

The audio options available for your Smartbadge are:

- Speaker Mode
- Handset Mode
- Wired or Bluetooth Headset

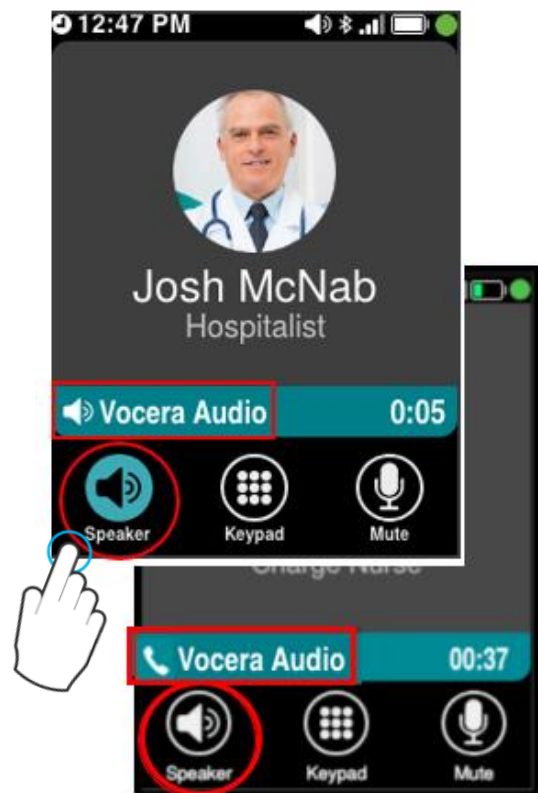
The Vocera Smartbadge is, by default, in **Speaker Mode** and the Speaker icon is highlighted.

In **Speaker Mode** the audio is played through the Smartbadge speaker aloud.

In **Handset Mode** the audio is played through the Smartbadge receiver, and people nearby cannot hear the call.

Converting to Handset Mode When on an Active Call

- When the device is in Speaker Mode a speaker icon is displayed on the **Call Status** bar
- To enable Handset Mode when on an active call, tap the highlighted speaker icon
- When the device is in Handset Mode a handset icon is displayed on the **Call Status** bar
- When the call is terminated the Vocera device will automatically go back to Speaker Mode for subsequent calls



Enable and Disable Handset Mode in Badge Settings

When Handset Mode is set to **'Enabled'** on the badge settings screen, calls will **always** begin in handset mode for added privacy.

Handset Mode must be **"Disabled"** on the settings screen to put the device back into Speaker Mode.

- On the **Account** screen, select the **Badge Setting** option
- Scroll to the **Audio Settings** option
- Select the **Handset Mode** to reveal options of **Enabled** and **Disabled**
- Tap the desired option



Headset Options

USB-C Wired Headsets can be plugged in to the usb-c port on the bottom or the Smartbadge

Pair a Bluetooth headset with the Smartbadge by selecting **Badge Setting > Bluetooth > Enable or Disable**

Activate the discoverable option on your headphones to begin the pairing